Activity 3

Review Task

- **In your Breakout Room read the brief**
- **Complete the ASB Risk Matrix**
- **Agree whether to Continue, Close or Escalate the case and your reasons for your choice**

Brief

You are preparing to speak with Mr Marsden to review the ASB case and agree next steps

It's been 4 weeks since the initial report and your colleague has contacted Mr Marsden each week to see how things have been. Housing officers have circulated a leaflet to nearby houses letting them know how

to report ASB, asking residents to take steps to ensure their household members respect other residents with a reminder that this is part of their tenancy agreement. Community Support Officers have been seen on the street though not at the times the group have been there and have reported no incidents. Though the kids have still been in the street, Mr Marsden has told your colleague he has not seen the eldest for about two weeks and has heard from his friend that the boy had been arrested in town a fortnight ago and must be lying low. When you speak with Mr Marsden he says it's only a matter of time until the 'ring leader' comes back and says that though things have been quieter he has still been shouted at to 'get back in his house' by one of the other boys, and he is scared what

would happen next and still feels anxious and is seeing his doctor again in the morning.

Task: With this information please complete the ASB Risk Assessment Matrix again

Should the case Continue, Close or be Escalated. Please record the reasons for your decision