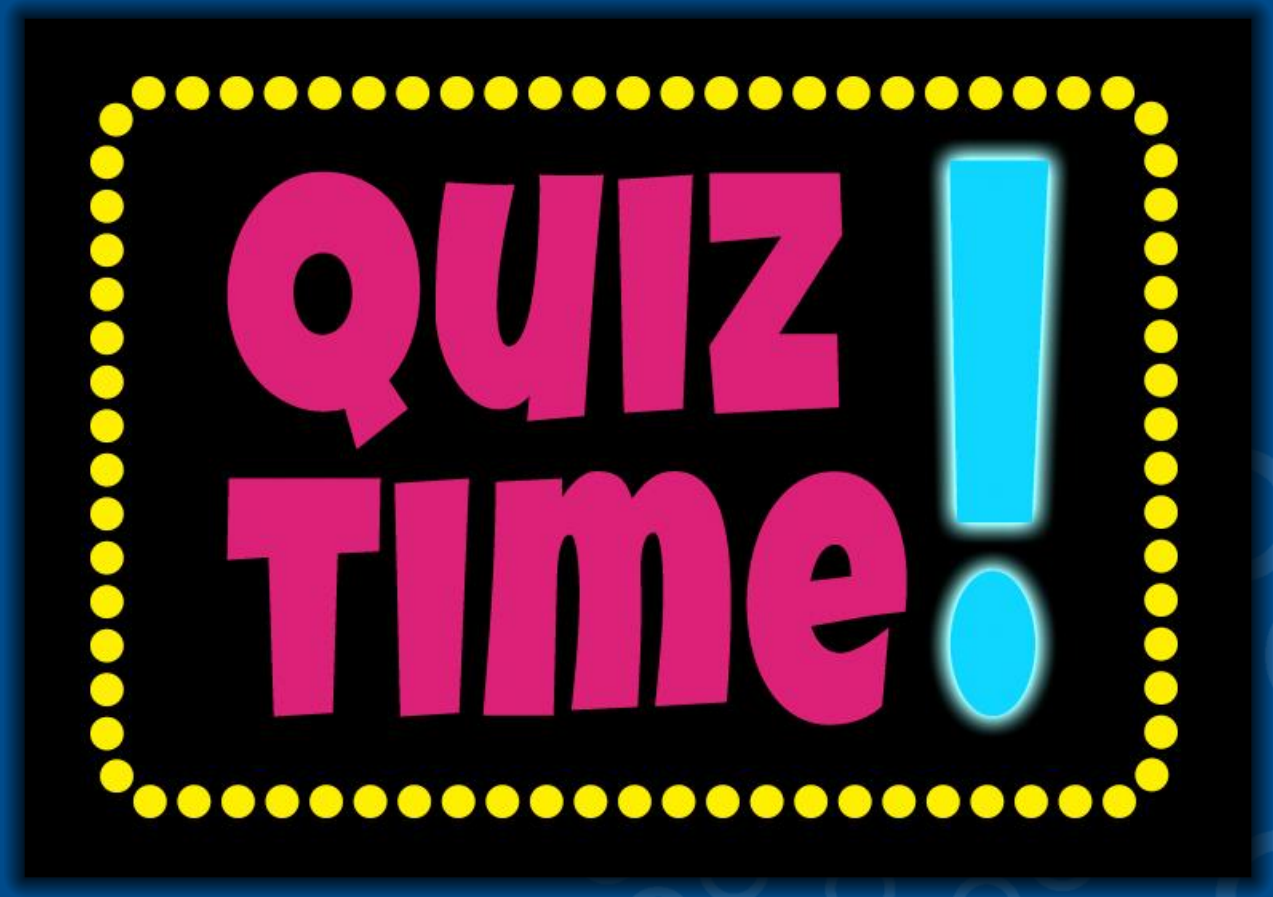


hqn
TRAINING

Q1: Name the 6 means-tested benefits that UC replaces (6 points)

Income Support, JSA, ESA, HB, Working Tax Credit & Child Tax Credit

Q2: How long after making a claim does a claimant receive their first payment? (1 point)

5 weeks or One calendar month & 7 days

Q3: What does APA stand for? (1 point)

Alternative Payment Arrangement

Q4: Name the 3 different APA's (3 points)

Managed Payment to Landlord
Split Payments
More frequent payments

Q5: What are the 2 reasons you can apply for an APA? (2 points)

Rent arrears & vulnerability (2 tiers)

hqn TRAINING

Q6: What is the age of a non-dependant under UC? (1 point)

a) > 16yrs

b) > 18yrs

c) > 21yrs

d) > 25yrs

Q7: What is the name of the deduction under UC? (1 point)

a) Non-dependent deduction

b) Housing costs charge

c) Housing costs contribution

d) Housing costs addition

Q8: Under HB there are a range of 7 deductions for a non-dependent, how many under UC? (1 point)

a) 1 - £91.47pm

b) 2

c) 3

d) 4

Q9: How long can a tenant be temporarily absent in GB and still get Housing Costs? (1 point)

a) 13 weeks

b) 26 weeks

c) 52 weeks

d) 104 weeks

Q10: Temporary absence can be extended up to 52 weeks under UC, in what circumstance? (1 point)

a) Tenant in hospital

b) Tenant in prison

c) Tenant fleeing violence

d) Tenant gone abroad

Q11: When can Housing Costs NOT be paid on 2 homes? (1 point)

a) Waiting adaptations on property

b) Tenant's family is too big for one home

c) Fleeing violence

d) Unavoidable overlap

Q12: The tenant has failed to claim UC promptly and requested a backdate. In which circumstance will a backdate NOT be awarded? (1 point)

a) DWP IT system crashes

b) Claimant shows 'good cause' for delay

c) Claimant ill / disabled

d) Not advised their legacy benefit had stopped