Avoiding Housing Conditions Claims

Inspect premises on regular basis

All staff and contractors need to report repairs

Educate your contractors and gas safety contractors

Monitor contractors' performance

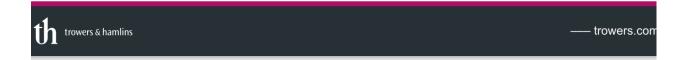
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Avoiding Housing Conditions Claims - continued

Deal with access issues and liaise with appropriate officers –apply for injunction if necessary

Check all works carried out following void inspection and are not just signed off



Avoiding Housing Conditions Claims - continued

Check that any works have actually been done

Never cancel a job – if access is a problem take action

Respond to any repairs reported promptly