

## Avoiding Housing Conditions Claims

Inspect premises on regular basis

All staff and contractors need to report repairs

Educate your contractors and gas safety contractors

Monitor contractors' performance

## Avoiding Housing Conditions Claims - continued

Deal with access issues and liaise with appropriate officers –apply for injunction if necessary

Check all works carried out following void inspection and are not just signed off

## Avoiding Housing Conditions Claims - continued

Check that any works have actually been done

Never cancel a job – if access is a problem take action

Respond to any repairs reported promptly