

Programme



Asset management annual conference – Homes, people, places

Day one: Thursday 21 April 2022

10:30 Chair's welcome and introduction
Debbie Larner, HQN

10:35 The four key challenges for asset managers
Jon Daley, Asset Sustainability and Data Manager, Magenta Living

10:50 ESG reporting – the challenge and opportunity for the housing sector

Andy Smith, Head of Housing Impact Services, The Good Economy

- Find out what the Sustainability Reporting Standards means in practice and what this means for your [asset] strategy
- A look at collaborative approach to the developing the standards and challenges for housing providers
- Applying the SRS to ESG reporting.

11:30 Break

11:45 Getting the money in – how to attract funding?

Jon Daley, Asset Sustainability and Data Manager, Magenta Living

- As a sector, we need to retrofit around 40% of our stock on average per provider. How do we deliver this in an environment when our business plans are stretched? Get Insight into how Magenta Living achieved a successful funding bid for Social Housing Decarbonization Funding for £1.6million as well as working with 8 other partners to achieve £11.1 million for the Liverpool City Region Combined Authority

12:15 SAP 10 (and what it will mean for you)

Mark Sreeves, Technical Sales Manager, Sava

SAP 10, is almost here and will have a major impact on the way we design heating systems, insulate our homes, and calculate energy usage. SAP 10 will halve the CO2 emission factors for electricity. Hear about the impacts for your approach to building compliance and EPC.

- Why is SAP changing and what are the changes?
- The de-carbonisation of the grid and its impact on emissions figures
- Anticipated changes in data collection.

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12:50 Break

13:15 Walking a financial tightrope

Alistair McIntosh, Chief Executive, HQN, Paul Maghie, Business Development Director, United Living and Tina Ministry, Relationships Manager, Aico

- Ensuring buildings are safe; working towards carbon zero targets; developing much needed new homes; improving the quality of your existing stock. With finite resources, how do you prioritise? Is resident safety more or less important than environmental sustainability? Is developing new homes more vital than ensuring that existing homes are fit-for-purpose? These are the decisions facing housing providers now and over the next decade and more, so how do you balance these competing challenges and make the business plans stack up? The quick answer is that there is no silver bullet! But our panel will share their thoughts and views and invite delegates to join in the debate.

14:00 Close

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Day two: Friday 22 April 2022

10:30 Welcome from Chair
Debbie Larner, HQN

10:35 Managing disrepair

Phil Pemberton, Director of Assets, Riverside Group and Clive Adams, Birketts LLP, Social Housing Legal Partner

- This session looks at the most effective strategies to effectively manage disrepair claims to achieve the best outcome for both residents and landlords. It will also provide a legal perspective looking at the latest housing disrepair cases and the potential impacts on landlords for the year ahead.

11:20 Break

11:30 Embedding social value into procurement processes

Ian Watts, Executive Director of Customer Services, PA Housing and Mo Crouch, Bid Manager, United Living

- Delivering social value through procurement is back on the agenda – how can you ensure that your procurement processes promote new jobs and skills, encourage economic growth and prosperity, and tackle climate change. Mo will also offer a perspective on social value from the contractor side.

12:15 The role of asset management in tackling fuel poverty

Joanna Hills, Director of Assets and Services, Raven Housing Trust

- Fuel poverty remains a key challenge for too many households across the UK - a household is in fuel poverty if it has to spend 10% or more of its income to adequately heat the home – effective asset management can play a critical role in helping to reduce fuel poverty.

12:45 Break

13:15 A Holistic Approach to Property Data – Systems Implications

John Buckland, Solutions Principal MRI

- How data, intelligence and digital solutions can be used to advance your asset management strategy and approach to sustainability

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13:50 Building Safety – gearing up

Paul Dockerill, Director of Energy & Programme Management and Tina Ministry, Relationships Manager, Aico

- Practical advice and guidance to help you get ready for the seismic changes being introduced by the Bill and related guidance and legislation. Tina will focus on the importance of resident engagement on building safety.

14:35 Closing remarks from chair

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Meet our speakers



Alistair McIntosh, Chief Executive, HQN

Alistair McIntosh is one of the social housing sector's most respected and best known personalities.

As founder and Chief Executive of HQN, he is regarded as one of the foremost advisers on governance and regulation, specialising in VfM and stress testing. His hands-on approach sees Alistair leading on all HQN's in-depth assessment mock exercises and support work, designing and running the popular Iron Grip sessions and chairing/speaking at conferences and events.

Career highlights include setting up and running the National Federation of ALMOs, leading the popular consultation on the regulatory standards for housing, and developing an approach to VfM that won praise from the housing minister.

A regular contributor to the housing press, Alistair's columns are known for their humorous, pointed and painfully accurate assessment of the state of social housing.



Andy Smith, Head of Housing Impact Services, The Good Economy

Andy leads on housing and real estate at The Good Economy, working with clients to assess their impact. Andy has developed the TGE Affordable Housing methodology and has created our standardised metrics that are now used across all our clients, he also led the development of the Sustainability Reporting Standard criteria – now being used by over 80 housing providers and lenders. Andy joined The Good Economy in 2018 from Social Finance, where he was project manager of an innovative tech product that helped local authorities provide better support to young people leaving the care system. Also, while at Social Finance, Andy worked on a range of additional strategy and business development projects.

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Meet our speakers



Clive Adams, Birketts LLP, Social Housing Legal Partner

Clive is a Partner in our Social Housing Team. An acknowledged housing and asset management expert, Clive has handled cases in both the High Court and Court of Appeal. He has more than 20 years' experience supporting social landlords run possession claims, tackling disrepair, boundary issues, and service charge disputes in the First Tier and Upper Tribunals. As well as this, Clive spent six years as a Director for Sussex Education Trust, having since become a Member for the Trust's own Chichester Free School.



Debbie Larner, Freelance Housing Consultant

Debbie has been working in social housing for over 30 years – most of which was spent at CIH as Head of Practice. Debbie has led the CIH work on professional standards and has also been leading on building/ fire safety since the Grenfell Tower disaster. She was a key member of the Industry Steering Group focusing on the role and the competency of the Building Safety Manager.



Joanna Hills, Director of Assets and Services, Raven Housing Trust

Jo joined Raven Housing Trust in 2014 and is a chartered Civil Engineer and fellow of the Chartered Management Institute, with many years of experience as an engineer and director in construction and maintenance across the public, charitable and commercial sectors. She is the Chair of the National Housing Federation's London and Southeast Asset Management Group, a member of the Quality of Existing Homes National Group and also has long experience as a non-executive director/chair for HAs and ALMOs.

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Meet our speakers



John Buckland, Solutions Principal MRI

John Buckland FRICS is a Chartered Building Surveyor who has worked on asset management software for several years. In his role as Solutions Principal, he identifies and prioritises new areas of functionality within MRI's asset management solutions. To do this, he maintains a close ear to the ground to identify market trends at an early stage and to ensure the best use is made of the latest technologies.



Mark Sreeves, Technical Sales Manager, Sava

Mark is the Technical Sales Manager for Sava. He has over 25 years' experience of working with social housing providers, assisting them to understand the energy characteristics of their stock and evaluate improvement options. Mark initially worked for the courts service but saw the error of his ways and undertook a BSc studying Society and Technology specialising in Energy and Information Technology; his subsequent career has combined these two areas of interest. Initially working with the consultancy arm of an energy educational charity which became 'Optima Energy'. While at Optima he undertook qualifications in the assessment of new and existing dwellings, became one of the early practitioners in air tightness testing and also worked with social landlords and tenants on energy efficiency and fuel poverty. In 2003 Optima Energy became part of National Energy Services where he specialised in working with social housing providers, helping them to understand and improve the carbon and energy characteristic of the properties. A qualified teacher and practising Domestic Energy Assessor, Mark helps Sava's clients understand how our software can assist them achieve their objectives. He leads our social housing training sessions & webinars and has spoken at numerous events.

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Meet our speakers



Paul Maghie, Business Development Director, United Living Property Services Ltd

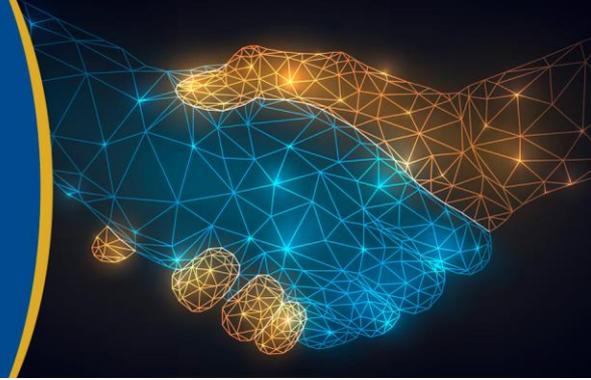
Paul is a business development professional with over 30 years of experience in the construction industry and with extensive knowledge of social housing, commercial, retail, hotel, education and healthcare sectors. In his current role working alongside bid, marketing & operations colleagues in the senior leadership team at United Living Property Services he is responsible for managing client & consultant relationships, ensuring that the business is responding to the sector requirements and aligning contractor solutions with changing client needs. He believes in a strong culture in the workplace, a business that lives by its stated values and personally has an energy, hunger & passion about making a difference that impacts positively colleagues and clients alike.



Tina Ministry, Relationships Manager, Aico

Tina joined Aico in November 2015 as a Regional Specification Manager in North London and early in 2020 was promoted to the role of Southern Specification Manager. Tina has been a driving force in developing strategic relationships to facilitate change within the social housing sector and has now taken up the new role of Relationship Manager. Tina's objectives are to create strategic collaborative partnerships across all nations and collectively identify key barriers, work together to address them, and create further change to keep residents safe.

About our sponsors



About Birketts

Birketts is a full service, top 100 law firm in the UK. With a dedicated social housing team, they have worked with a vast range of clientele including national and regional registered providers, local authorities, private housebuilders, and funders on a wide range of issues affecting the sector. Birkett's understand social housing is an ever-changing environment, subject to frequent changes driven by government demands, new legislation and the economy.

With a breadth of expertise, the team provides a fully comprehensive service that can work with housing providers across:

- Development
- Stock transfer and rationalisation
- Planning and s.106 Agreements
- Construction
- Projects (PFI, PPP and Key Worker Schemes)
- Housing management litigation
- Regulation
- Homelessness legislation
- Employment
- Plot sales, including Right to Buy/Acquire and Shared Ownership Schemes
- Funding and related drawdown work
- Corporate structures
- Charity law
- Commercial agreements, data protection and freedom of information.

Birkett's are partnered with HQN's main network and regularly run a series of topical legal webinars and events that your team can benefit from. Birkett's also produce a variety of communications for HQN's news streams, to cover case studies of the latest issues affecting their clients.

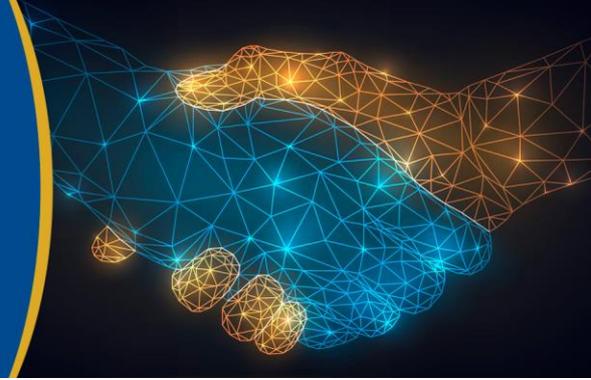
Jonathan Hulley, Birkett's Social Housing Partner, is an acknowledged expert in the field of housing and leasehold management law and is also known for advising social housing providers on best practice, policy and procedure, including the consumer standards set by the social housing regulator which Housing Associations have to meet. Jonathan is supported by a wider team.

To get in touch please contact +44 (0) 1473 921779 for support.

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About United Living

United Living are place makers, providing essential services to the owners and operators of critical UK property and infrastructure assets, creating communities where people want to live, work and play. No matter the size of the challenge, United Living's approach to cost management, helps customers benefit from resilient infrastructure, new homes, and improved environments.

Delivered through their three complementary businesses, they keep their customers at the heart of everything they do and create green spaces that promote safe and inclusive environments for the generation of today and in the future.

United Living's purpose is to make progress by supporting housing providers in affordable housing development, safely and sustainably for tenants, communities and for the benefit of overall business operations.

About Aico

Aico, an Ei Company, are the European market leader in Fire and Carbon Monoxide protection, leading the way in home life safety by pioneering new technologies and offering high quality alarms to guarantee protection for every home, the cornerstone of which is also delivering education, quality, service, and innovation.

In 2020, Aico expanded their Connected Home offering with the acquisition of leading Internet of Things (IoT) solutions provider, HomeLink. HomeLink leverages cutting edge smart home integration and analytics technologies, providing a complementary platform to present a synergistic approach to IoT.

Aico offers support to the sector through an inhouse technical support team, able to share best practice on home life safety and how to be compliant in delivering safer homes in line with the latest legislation and requirements.

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