

Sanctuary celebrates its success

Sanctuary Housing Services has become the latest organisation to be awarded accreditation for its approach to co-regulation. Our assessment confirmed that Sanctuary Housing and its scrutiny bodies demonstrate a strong commitment to scrutiny and improvement, and can evidence the difference it's made - no mean feat for a national landlord.

HQN Accredited: Co-regulation allows you to demonstrate that your service has been scrutinised by a reputable and independent organisation and found to meet exacting standards. It is a measure of confidence that customers and partners can recognise and trust.

Susan Margaret Ralph MBE,
Member of Sanctuary's National
Resident Scrutiny Panel, and
Simon Clark, Managing
Director for Sanctuary
Housing Services

Brian Phipps, Chair of the National Resident Scrutiny Panel, said:

"This is great news and reinforces the important work Sanctuary's involved residents do on behalf of its tenants and residents across England. We will continue to champion the benefits of resident scrutiny and ensure Sanctuary builds upon this success."

Simon Clark, Managing Director of Sanctuary Housing Services, said:

"I am delighted we have been recognised for delivering a very effective resident scrutiny service. It demonstrates the commitment we have to ensuring we continually remain accountable to our residents by improving our high standards of service."

To find out more call Anna Pattison on 01904 557197 or email: anna.pattison@hqnetwork.co.uk

To see all our accreditation options, please visit the accreditation page on our website: www.hqnetwork.org.uk

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