



Congratulations to our latest accredited organisation! whg has been accredited for its gas services.



HQN's accreditation assessor Kevin Bentley said: "This accreditation award is well deserved. It is clear from our work with whg that gas servicing compliance is a real corporate priority – with an absolute focus upon protecting the safety of tenants and residents whilst offering a high quality service. The bespoke systems and processes that whg has developed to monitor and manage performance and the quality of its service are, in the accreditation panel's view, some of the best in class."

Nigel Harris, whg's Director of Home Maintenance Services, said: "We carry out gas services to more than 18,500 homes every year and by ensuring our systems, procedures and workforce are of a high standard, we were able to put forward an excellent case to HQN.

"This accreditation shows competency and value for money. It also instils confidence into our customers that they are being provided with a high quality service.

"We are delighted to have been accredited and I am really proud of our team for all their hard work."



Pictured from left: Gary Fulford (Group Chief Executive), Nigel Harris (Director of Home Maintenance Services), Cliff Horrocks (Corporate Director – Asset Management), Joanne Jeffrey (Work Planner), Kevin Bentley (HQN), Mark Bird (Services and ECO Manager), Andy Pritchard (Gas Maintenance Manager), Amanda Tranter (Office Administrator), Hazel Edwards (Insight and Performance Manager)

HQN accreditation demonstrates that your service has been scrutinised by a reputable independent organisation, meeting exacting standards. It is a measure of confidence that customers and partners recognise and trust.

To find out more please contact Anna Pattison on 01904 557197 or anna.pattison@hqnetwork.co.uk