

Dear colleague

15 June 2016

Form follows function

How should a social housing provider review its structure? What's the best way of meeting your objectives? How do we put residents at the heart of decision making?

You may have read in the press about the concern that some housing associations have expressed over the way in which the NHF Merger Code was drafted. Inside Housing reported on it (see [here](#)). Please note the headline is wrong – there is no intention to produce an alternative Code but the substantive article is correct.

HQN has been commissioned by a group of associations to develop a framework and toolkit to help housing providers produce a bespoke strategy for the future shape and functions of their organisations, and to consider the types of partnerships which would help them deliver efficiently and effectively.

We are now looking to hear from registered providers and local authorities who would be interested in contributing to the project or making use of the framework and toolkit once it is published.

At this stage, we welcome input from any interested parties including the offer of written evidence, views and live case studies. In the first instance, please write to HQN at the following email address: hqn@hqnetwork.co.uk. The formal consultation period runs until the end of July.

In the coming weeks there will be a number of opportunities – including at the Chartered Institute of Housing conference in Manchester and the Housing Quality Network [annual conference](#) in London – to hear more about the progress of the project and talk to some of the partner organisations involved.

We will also be consulting with residents to ensure their priorities are considered within the framework. This work will be carried out in association with TPAS.

HQN looks forward to hearing from you.



Alistair McIntosh
Chief Executive
HQN



Timetable

Dates/timescales	Activities
During July	Promotion/consultation opportunities: <ul style="list-style-type: none">• CIH conference• TPAS conference• TPAS meetings with customers (north and south)• Steering group members talk to their residents• HQN annual conference• HQN survey of Residents Network members.
End July	Initial consultation ends
Mid Sept	First draft produced by HQN
End Sept/October	Final draft – sign off