A group of housing associations has asked us (HQN) to develop a way to help housing providers decide their future shape and structure.

The government's decision to impose a 1% rent reduction on the social housing sector is making housing associations think about efficiency savings through mergers (joining another organisation), partnership working (sharing service provision with other organisations) and acting more commercially in the way they provide homes (building homes for sale on the open market as well as affordable rented housing).

We want to understand how tenants and residents might fit in to the decisions that housing associations make in relation to these possible changes.

With this in mind we would be grateful if you could share your views by completing this survey.

**Part A: key questions**

**Q1:** Should residents be consulted on major structural change within housing associations?
- Yes ☐
- No ☐
- Don't know ☐

**Q2:** Do you trust the chief executive and board of your housing association to act in the best interest of residents?
- Yes ☐
- No ☐
- Don't know ☐

**Q3:** Do you have any personal experience of a housing association merger?
- Yes ☐ (go to question 4)
- No ☐ (go to question 5)

**Q4:** If you answered yes to the above, did the merger deliver on its promises?
- Yes ☐
- No ☐
- Don't know ☐

**Q5:** Is your housing association better off on its own?
- Yes ☐
- No ☐
- Don't know ☐

**Q6:** Do you understand the benefits of a housing association being part of a larger group?
- Yes ☐
- No ☐
Q7: Overall, do you think mergers are a good thing?
Yes ☐ No ☐ Don't know ☐

Q8: Please tell us the name of your current housing association landlord.

(Note that all survey results are anonymous - nothing you put in this survey can be linked back to you as an individual)

Part B: about sector developments

Q9: Thinking about the current developments in the social housing sector, what positives do you think could result?

Q10: Thinking about current developments in the sector, what are your main concerns?
Part C: about organisational change

Q11: If your landlord came to you tomorrow and said they were considering changing their structure, what do you think is most important for them to consider?

Q12: What should be the key benefits when deciding whether to go ahead with a major restructure?

Q13: What three things would you NOT want to see?

Q14: How should landlords be held accountable for the decisions they make?
Q15: As a resident, what experience do you have of being involved in major decision making?  
(If you've not been involved in decision making before, please skip to question 18)

Q16: What three things make resident involvement meaningful and worthwhile?

Q17: What three things should organisations avoid doing?
Q18: To what extent can resident involvement in major organisational change make a difference?

Q19: What kind of involvement would you like?

Thank you for taking the time to complete our survey. Please return your completed form to the session facilitator or post it to:

HQN, Rockingham House, St. Maurice's Road, York YO31 7JA by Friday 29 July 2016.

If you have any questions about the research please contact us on 0845 4747 004 or by email to hqn@hqnetwork.co.uk

This survey can also be completed online at: https://goo.gl/gPP0Wi

If you want to print more copies of this form, it can be downloaded from here: http://goo.gl/quIoed