

HQN's Cost of Repairs Analysis Model (CRAM)



Want to know more about your repair costs?

Are you getting value for money from your repairs and maintenance service?

How do you compare with others?

Are there ways of reducing your repairs costs?

Let HQN's model analyse your repairs and maintenance costs for you.

Suitable for all housing associations, local authorities and ALMOs regardless of size.

We'll provide you with all the answers – and more.

It couldn't be simpler – it's all done remotely:

- You supply us with the raw data: costs, volume of repairs (we'll provide sample templates)
- We input the data into the model
- We analyse the information and provide you with a detailed report and solutions:
 - How you compare with others – what you can do to improve your position
 - Your key cost drivers – and how to get them down
 - Specific repairs and areas to focus on
 - Comparison and advice on demand reduction
 - Cost and performance comparison with other similar organisations.

Additional support with implementation is available if you need it.

The model has been tried and tested over several years:

- It's been independently validated
- It contains information from organisations across England, Scotland and Wales
- The data has been updated annually
- Over 120 data samples to compare against
- Regional variations accounted for.

It can be used for:

- Responsive repairs
- Repairs to empty properties
- Cyclical repairs
- Planned work
- Improvement.

It's the only model which uses actual raw costs not theoretical assumptions.

Exclusive discount available for members of The Asset Management Network.

For further information please contact Anna Pattison on 01904 557197 or anna.pattison@hqnetwork.co.uk.

Rockingham House, St Maurice's Road, York, YO31 7JA
Tel: +44 (0)1904 557150
Email: hqn@hqnetwork.co.uk
Visit: www.hqnetwork.co.uk
 /HQNLtd  @hqn_ltd

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