

Programme

The heat is on – helping households to escape fuel poverty

Thursday 5 March 2020 | Birmingham

HQN's *the heat is on* conference, will equip housing providers with a clear understanding of fuel poverty and some practical tips for introducing effective measures to support your tenants, households and communities to address this important issue.

10:00 Registration and refreshments

10:30 Chair's welcome and introduction
Justin Freeman, Director of Income Maximisation, ForViva

10:40 Fuel poverty – latest research and potential solutions
Dr Graeme Sherriff, Research Fellow, School of Health and Society, University of Salford

11:15 How National Energy Action helps householders and front-line staff to address fuel poverty.
Nicky Swetnam, Project Development Co-ordinator at National Energy Action

11:45 Refreshments and networking

12:05 Case study: Fuel poverty projects at Nottingham City Homes
Dave Tetlow, Energy Innovation Programme Manager, Nottingham City Homes

12:35 Case study: Fuel poverty projects at Optivo
Gemma Glass, Head of Financial Inclusion, Optivo

13:05 Lunch

14:05 Fuel poverty projects at Blackpool Coastal Housing
Stephen Dunstan, Director of Resources, Blackpool Coastal Housing

14:35 Technological innovation: Insulation and fuel poverty
Q-bot

15:05 Refreshments and networking

15:20 Roundtable and positive practice workshop, including good practice from the audience
Justin Freeman, Director of Income Maximisation, ForViva

15:50 Chair's closing remarks
Justin Freeman, Director of Income Maximisation, ForViva

16:00 Close

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EVENTS