

# Programme

## GDPR 2020 – lessons learned from the first 20 months

Tuesday 18 January 2020 | Birmingham

This interactive event, led by GDPR experts Jill Jones and Helen Iles, will discuss the latest developments in GDPR and reflect on the lessons learned to date, focusing on common pitfalls in the sector, how to effectively manage a data breach and how you can measure your organisation's compliance with GDPR.

**10:00 Registration and refreshments**

**10:30** Chair's welcome and introduction  
**Jill Jones, Director, The Assurance Hub and HQN associate**

**10:40** GDPR – 18 months on, or get your house in order...  
**Steve Kuncewicz, Partner, BLM Law**

**11:30** Legal Q&A

**11:45 Refreshments and networking**

**12:00** Housing sector challenges and common pitfalls  
**Jill Jones, Director, The Assurance Hub and HQN associate**

**13:00 Lunch**

**14:00** GDPR – Experiences and Lessons  
**Shane Murphy, Citizen Housing**

**14:45** CCTV and GDPR – are you compliant?  
**Jill Jones, Director, The Assurance Hub and HQN associate**

**15:30** Carrying out a GDPR compliance audit and using the HQN GDPR toolkit  
**Jill Jones, Director, The Assurance Hub and HQN associate**

**16:10** Summary and final questions

**16:15 Close**