

Programme

The RIEN Scottish Annual Conference 2020 – Managing income and sustaining tenancies

Thursday 19 March 2020 | Glasgow

By popular demand, we're re-launching the RIEN Scottish Annual Conference.

Now's the time to grab your places for an informative and thought-provoking day.

The conference will take a close look at what's happening in the world of housing income management.

10:00 Registration and refreshments

10:30 Chair's welcome and introduction
Tony Newman, RIEN Lead Associate

10:40 State of the nation: Income management and tenancy sustainment in 2020
Tony Newman, RIEN Lead Associate

11:10 Update on Help to Claim and the Universal Credit journey
TBA, Citizens Advice Scotland

11:45 Refreshments and networking

12:05 Positive practice case study: Income management at the Wheatley Group
TBA, The Wheatley Group

12:40 Lunch

13:40 Knowledge Lab – Positive practice and innovation workshop
Facilitated by Tony Newman, RIEN Lead Associate

14:30 How Credit Unions can help households sustain tenancies and reduce rent arrears
Karen Hurst, Policy Officer, Association of British Credit Unions

15:00 Refreshments and networking

15:15 Positive practice case study: Income management at The Highland Council
Gail Ward, Housing Policy Officer, The Highland Council

15:50 Summary and final questions
Tony Newman, RIEN Lead Associate

16:00 Close