

Programme

The Residents' Network annual conference 2019 Thursday 05 December 2019 | London

At this year's Residents' Network annual conference, we will explore how landlords and residents can shape their future together using the principles of PACT – Power, Accountability, Connection and Trust.

Emerging from the Civil Society Futures independent inquiry, the PACT concept is being adopted by not-for-profit organisations of all stripes from housing associations and care providers to charities.

09:45 Registration and refreshments

10:30 Chair's welcome and introduction
Alistair McIntosh, HQN

10:35 Can we create a PACT for housing?
Julia Unwin, Chair, Civil Society Futures

11:15 Left behind communities and the importance of investing in civic infrastructure
Matt Leach, CEO, Local Trust

11:45 Refreshments and networking

12:00 Making community-led housing a mainstream option
Linda Wallace, CEO, CDS Co-operatives

12:30 All the things that haven't happened
Rob Gershon, Lead Associate, The Residents' Network

13:00 Lunch

14:00 Rebuilding trust in housing in Kensington and Chelsea
Iago Griffith, The Royal Borough of Kensington and Chelsea with Gordon Fuller and Cllr Monica Press, Resident Speakers

14:40 Workshop one – Giving residents more power through co-designing services
Chris Hewitt, Co:create and Jennie Shrewsbury, South Yorkshire Housing
OR
Community led green spaces and gardens
Steve Thomson, Garden Organic

15:20 Workshop three – launching a new customer involvement framework
Janice McNay and Jane Hobbs, Thirteen Group
OR
Workshop four – empowering residents
Janice White and Janet Ledgerton, Estuary Housing

16:00 Summary and final questions
Alistair McIntosh, HQN

16:05 Close