

# Programme

## The Residents' Network annual conference 2019 Thursday 05 December 2019 | London

At this year's Residents' Network annual conference, we will explore how landlords and residents can shape their future together using the principles of PACT – Power, Accountability, Connection and Trust.

Emerging from the Civil Society Futures independent inquiry, the PACT concept is being adopted by not-for-profit organisations of all stripes from housing associations and care providers to charities.

**09:45 Registration and refreshments**

**10:30** Chair's welcome and introduction  
**Alistair McIntosh, HQN**

**10:35** Can we create a PACT for housing?  
**Julia Unwin, Chair, Civil Society Futures**

**11:15** Left behind communities and the importance of investing in civic infrastructure  
**Matt Leach, CEO, Local Trust**

**11:45 Refreshments and networking**

**12:00** Making community-led housing a mainstream option  
**Linda Wallace, CEO, CDS Co-operatives**

**12:30** Session title TBC  
**Rob Gershon, Lead Associate, The Residents' Network**

**13:00 Lunch**

**14:00** Rebuilding trust in Kensington and Chelsea after Grenfell  
**Iago Griffith, Head of Community Investment, The Royal Borough of Kensington and Chelsea**

**14:40** Workshop one – Giving residents more power through co-designing services  
**Co:create, South Yorkshire Housing**

**15:20** Workshop session TBC  
**Speaker TBC**

**16:00** Summary and final questions  
**Alistair McIntosh, HQN**

**16:05 Close**