

# Programme

## 2020 vision – a practical guide to the new Rent Standard

Thursday 17 October 2019 | etc. Venues Portland Street, Manchester

The new Rent Standard from April 2020 will apply to both housing associations and stock-holding local authorities – get the low-down from HQN.

Our new rent compliance event will explain everything you need to know about the new standard and help you prepare while also illuminating best practice and filling a knowledge sharing gap in this specialist area.

**9:30 Registration and refreshments**

**10:00** Chair's welcome and introduction  
**Lydia Dlaboha, Deputy Chief Executive, HQN**

**10:10** Rent standards, policy and direction: The legal perspective  
**Jonathan Cox, Partner, Anthony Collins Solicitors**

**10:50** Preparing for the new Rent Standard  
**Emma Turay, Head of Rents and Service Charges, Notting Hill Genesis**

**11:30 Refreshments and networking**

**11:50** Value for Money – but for whom?  
**Pete Maris, Rent Analyst – Leasehold Compliance Team, Metropolitan Thames Valley**

**12:30** Rent Standard 2020 – the practicalities  
**Ian Parker, Associate, HQN**

**13:00 Lunch**

**14:00** Developing a rents compliance framework  
**Christopher Milson, Rents and Service Charge Officer, Notting Hill Genesis**

**14:30** Q&A panel discussion

**15:00** Closing remarks  
**Lydia Dlaboha, Deputy Chief Executive, HQN**

**15:15 Close**