

# Programme

## 2020 vision – a practical guide to the new Rent Standard

Thursday 12 September 2019 | London

The new Rent Standard from April 2020 will apply to both housing associations and stock-holding local authorities – get the low-down from HQN.

Our new rent compliance event will explain everything you need to know about the new standard and help you prepare while also illuminating best practice and filling a knowledge sharing gap in this specialist area.

**9:30 Registration and refreshments**

**10:30** Chair's welcome and introduction  
**Lydia Dlaboha, Deputy Chief Executive, HQN**

**10:40** Understanding rent regulations and legislation  
**Nick Billingham, Partner, Devonshires**

**11:20** Preparing for the new Rent Standard  
**Emma Turay, Head of Rents and Service Charges, Notting Hill Genesis**

**12:00 Refreshments and networking**

**12:20** Value for Money – but for whom?  
**Pete Maris, Rent Analyst – Leasehold Compliance Team, Metropolitan Thames Valley**

**13:00** The 2020 Rent Standard  
**Ian Parker, Associate, HQN**

**13:30 Lunch**

**14:30** Developing a rents compliance framework  
**Christopher Milson, Rents and Service Charge Officer, Notting Hill Genesis**

**15:00** Q&A panel discussion

**15:30** Closing remarks  
**Lydia Dlaboha, Deputy Chief Executive, HQN**

**15:45 Close**