

# Programme

## The Leasehold Management Summit 2019

Tuesday 18 June 2019 | Leeds

Our specialist Leasehold Network's flagship event. Essential for everyone working with leaseholders and shared owners exploring all the current key challenges

**09:15 Registration and refreshments**

**10:00** Leasehold Reform changes – the basis and the foundations of the legislative changes

**John Murray, Partner, Ward Hadaway**

**10:45** The post reform road ahead – striking a balance between implementing change and doing the day job – a local authority perspective

**Ann Faulkner, Associate, The Leasehold Network**

**11:15 Refreshments and networking**

**11:35** Right to Acquire and Right to Manage – the latest thinking  
**Alero Orimoloye, Legal Advisor, LEASE**

**12:20** Marketing stair-casing in shared ownership – a case study  
**Richard Wheeldon, Home Ownership Manager, Housing 21**

**12:45 Lunch**

**13:45** Breakout session one

**Group A:** Dealing with leasehold complaints, redress, and the Ombudsman

**Ann Faulkner, Associate, The Leasehold Network**

Breakout session one

**Group B:** Setting and managing service charges in new developments

**Lynne Nicholls, S20 and Service Charge Manager, Clarion**

**14:45 Refreshments and networking**

**15:00** Breakout session two:

**Group B:** Dealing with leasehold complaints, redress, and the Ombudsman

**Ann Faulkner, Associate, The Leasehold Network**

Breakout session two

**Group A:** Setting and managing service charges in new developments

**Lynne Nicholls, S20 and Service Charge Manager, Clarion**

**16:00 Close**