

Programme

A winning formula - how to sustain tenancies and protect revenues

A free breakfast seminar

Thursday 14 February 2019 | Birmingham

At these new events for 2019, HQN is teaming up with Mobyssoft to explore the strategies social landlords are employing to sustain tenancies and protect revenues.

With the rent cut and Universal Credit continuing to have an impact on income, we will look at how landlords can support and improve services for customers while resource is being squeezed.

9:00 Refreshments, breakfast, networking and registration

9:30 Measuring the impact of Universal Credit and sustaining and supporting tenancies throughout
Kevin Appleton, Money Support Manager, Trafford Housing Trust

10:00 Predicting the future with predictive analytics
Jonathan Brownbill, Account Director, Mobyssoft

10:30 Refreshments and networking

11:00 Sustaining tenancies and protecting revenues
Sharon Guest, Executive Director of Housing at Longhurst Group

11:30 Close