

Introduction to British Sign Language for housing staff

Summer workshop 2018



Wednesday 20 June 2018
London



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Come on this course to learn more about deaf people. Understand how you can use British Sign Language (BSL) to help you feel confident and professional when you are meeting deaf customers in your work. In addition to learning everyday useful language you will also learn phrases specific to housing, eg, rooms of the house, repairs.

What you will learn:

- What BSL is and who uses it
- Confidence in producing the BSL alphabet and ability to 'read' simple words back in BSL
- Knowledge of a wide range of basic BSL phrases and questions, and ability to use them and 'read' them back
- Key signs and phrases relevant to housing
- Know what equipment can help deaf people
- Awareness of the professionals who help deaf people
- Understanding that deaf etiquette is different to that of the hearing world.

Course content includes:

- What BSL is, and a brief history
- The BSL alphabet
- Using meeting and greeting signs with residents
- Differences between BSL and Sign
- Supported English
- How to ask a resident a question in BSL
- Housing-specific signs
- Working with interpreters
- Numbers, days, time and drink/food signs
- Putting it all into practice.

Who should attend?

- Every member of staff who may meet a customer who is a BSL user
- Everyone who is thinking of undertaking a Level 1 BSL qualification and wants to have a try first.

This training will be delivered by **Julie Ryder**, find out more on our website.

For full course details and trainer information visit www.hqnetwork.co.uk

For details of our terms and conditions please visit www.hqnetwork.co.uk

DELEGATE FEES

£250.00 for one delegate

£225.00 per delegate if you make two bookings at the same time

£200.00 per delegate if you make three or more bookings at the same time

Prices include refreshments and lunch and are subject to VAT at the applicable rate.

BOOK NOW

www.hqnetwork.co.uk
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TIMINGS

Registration	9.30 am
Start	10.00 am
Finish	4.00 pm

WHO ARE WE?

Fast, practical guidance on everything to do with housing. HQN provides high-quality advice, tailored support and training to councils, ALMOs, housing associations and other housing providers.

Find out more about us and our network membership by visiting www.hqnetwork.co.uk or call us on +44 (0)845 4747 004.

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