

# Team leader 'intensive'

Winter workshops 2017



**Wednesday 6 December 2017**  
**Manchester**

**Wednesday 13 December 2017**  
**London**

# Team leader 'intensive'

## Winter workshops 2017



Wednesday 6 December 2017 – Manchester

Wednesday 13 December 2017 – London

**Team leaders play a crucial role in organisations. It can also be a complex and challenging role, and this participative workshop will focus on the task of balancing the relationship between teams and management.**

The team leader role requires tact, problem solving and talent management, all delivered in a confident and efficient manner.

This workshop takes a detailed look at what team leaders require in terms of skills, knowledge and personal abilities to be the best they can be. It also provides an opportunity to explore the 'obstacles' which could prevent team leaders performing to their full potential.

### By attending this course team leaders will:

- Explore the value of role modelling positive workplace behaviours
- Enhance their range of communication skills, and knowledge of how to use them
- Focus on motivational and coaching style management
- techniques - getting the best from teams
- Find out how to self-audit, to appreciate their strengths and develop themselves
- Understand how to link objectives to performance.

### Course outline:

Our one-day 'intensive' will equip your team leaders with practical tools and techniques they can put into practice immediately.

- Soft skills and hard skills – learning the best of development and technical theory for team leading
- Building team trust – tools and practical application
- Understanding performance management approaches
- Motivating and coaching methods and the value for a team leader.

### Who should attend?

New team leaders, people aspiring to be a team leader and experienced team leaders who need a boost.

This training will be delivered by **Jo Carr**, find out more on our website.

**For full course details and trainer information visit [www.hqnetwork.co.uk](http://www.hqnetwork.co.uk)**

For details of our terms and conditions please visit [www.hqnetwork.co.uk](http://www.hqnetwork.co.uk)

### DELEGATE FEES

**£250.00** for one delegate

**£225.00** per delegate if you make two bookings at the same time

**£200.00** per delegate if you make three or more bookings at the same time

Prices include refreshments and lunch and are subject to VAT at the applicable rate.

### BOOK NOW

[www.hqnetwork.co.uk](http://www.hqnetwork.co.uk)  
+44 (0)845 4747 004

### TIMINGS

Registration	9.30 am
Start	10.00 am
Finish	4.00 pm

### WHO ARE WE?

Fast, practical guidance on everything to do with housing. HQN provides high-quality advice, tailored support and training to councils, ALMOs, housing associations and other housing providers.

Find out more about us and our network membership by visiting [www.hqnetwork.co.uk](http://www.hqnetwork.co.uk) or call us on +44 (0)845 4747 004.

Rockingham House, St Maurice's Road, York, YO31 7JA  
Tel: +44 (0)845 4747 004

Email: [hqntraining@hqnetwork.co.uk](mailto:hqntraining@hqnetwork.co.uk)

Visit: [www.hqnetwork.co.uk](http://www.hqnetwork.co.uk)

 /HQNLtd

 @hqn\_ltd

HQN Limited Registered in England Reg No. 3087930

#HQNTRAINING