

Condensation, damp and mould – causes, cures and the courts

Autumn/Winter workshops 2017



Tuesday 28 November 2017 – London
Tuesday 12 December 2017 – Glasgow

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This revised and updated condensation, damp and mould workshop builds on the enthusiastically received format previously delivered at public training events across the length and breadth of the UK.

Revising existing understanding, dispelling myths and questioning existing generic, outdated and inappropriate advice often given to interested parties in the light of recent improvements to housing stock, the course provides delegates with an effective understanding of the causes, symptoms and cures associated with condensation, damp and mould in the light of impacting legislation, etc

What will you learn?

- An understanding of the causes, symptoms and cures associated with condensation, damp and mould
- Requisite impacting legislation and the implications of failure
- Rising damp – truth or myth?
- The diverse range of detection tools available such as moisture, carbide and capacitance meters, borescopes, hygrometer sticks and humidity boxes, etc
- Strategies for the effective removal/reduction of damp and mould problems
- How to communicate sound knowledge-based principles to affected parties
- How to protect parties' interests and implement effective procedural guidance to combat failure.

The training is lively, practical and interactive and, most importantly, in tune with the increasing demands being placed on housing organisations and their technical and housing officers in meeting the challenges presented by this resource-draining aspect of their work.

Who will benefit?

Housing officers, maintenance and technical officers, property inspectors, home visitors, estate-based staff such as caretakers and neighbourhood officers, together with all customer-facing teams and their team leaders.

This training will be delivered by **Wayne Anderson**, find out more on our website.

For full course details and trainer information visit www.hqnetwork.co.uk

For details of our terms and conditions please visit www.hqnetwork.co.uk

DELEGATE FEES

£250.00 for one delegate

£225.00 per delegate if you make two bookings at the same time

£200.00 per delegate if you make three or more bookings at the same time

Prices include refreshments and lunch and are subject to VAT at the applicable rate.

BOOK NOW

www.hqnetwork.co.uk
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TIMINGS

Registration	9.30 am
Start	10.00 am
Finish	4.00 pm

WHO ARE WE?

Fast, practical guidance on everything to do with housing. HQN provides high-quality advice, tailored support and training to councils, ALMOs, housing associations and other housing providers.

Find out more about us and our network membership by visiting www.hqnetwork.co.uk or call us on +44 (0)845 4747 004.

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