



# HQN Accredited: DLO/In House Contractor

**HQN Accredited: DLO/In House Contractor** is the UK's first and only accreditation scheme specifically designed for direct labour organisations. It is a visible sign that your DLO meets or exceeds good practice standards, and that you are proud to offer an excellent service to your tenants, whilst ensuring that your team gets the recognition it deserves. Demonstrating that your service has been assessed by an experienced and independent organisation and found to meet challenging standards is a measure of confidence your partners and clients can trust and proves your in-house maintenance team delivers an impressive service at a competitive cost – evidencing great value for money.



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## Accreditation provides:

- Assurance for your board/councillors, stakeholders and partners that your approach reflects best practice
- Recognition that your service operates efficiently, effectively, economically and delivers excellent service to residents
- An enhanced professional reputation for the organisation, managers and staff
- An independent validation of your achievements
- Technical guidance and support from HQN's specialist consultants, helping to ensure that you are well prepared for current and future challenges
- National promotion of your success.



To find out how to get an  
HQN accreditation visit  
[www.hqnetwork.co.uk/accreditation](http://www.hqnetwork.co.uk/accreditation)

To find out more, contact Anna  
Pattison on +44 (0)1904 557197 or  
email [anna.pattison@hqnetwork.co.uk](mailto:anna.pattison@hqnetwork.co.uk)

Rockingham House, St Maurice's Road, York, YO31 7JA  
Tel: +44 (0)845 4747 004  
Email: [support@hqnetwork.co.uk](mailto:support@hqnetwork.co.uk)  
Visit: [www.hqnetwork.co.uk](http://www.hqnetwork.co.uk)  
 /HQNLtd  @hqn\_ltd

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