



HQN's Cost of Repairs Analysis Model (CRAM)

Newly updated and enhanced

Let HQN's model analyse your repairs costs for you

Do you know how your repairs costs compare with others?

Are you confident that your repairs service is providing you with value for money?

Are you keen to find ways of reducing your repairs costs?

We'll provide you with all the answers – and more.

It couldn't be simpler:

- You supply us with the raw data: costs, volume of repairs (we'll provide sample templates)
- We input the data into the model
- We analyse the information and provide you with a detailed report and solutions:
 - How you compare with others – what you can do to improve your position
 - Your key cost drivers – and how to get them down

- Specific repairs and areas to focus on
- Advice on demand reduction.

Additional support with implementation is available if you need it.

The model has been tried and tested over several years:

- It contains information from organisations across England, Scotland and Wales
- The data has been updated annually
- Regional variations accounted for
- Suitable for all – councils, housing associations and ALMOs – regardless of size.

It can be used for:

- Responsive repairs
- Repairs to empty properties
- Cyclical repairs
- Planned work
- Improvement.

It's the only model which uses actual raw costs not theoretical assumptions.

Exclusive discount available for members of The Excellence in Asset Management Network (TEAMnet).

For further information please contact Anna Pattison on anna.pattison@hqnetwork.co.uk or 01904 557197

hqnetwork
support services