

Programme

Resilience Clinic 2018: risk management, business continuity and bow ties

Tuesday 12 June 2018 | London

In partnership with



As social housing providers become increasingly complex and commercial entities, how do you ensure you are prepared for every eventuality? The role of risk management and business continuity go hand-in-hand and have arguably never been more important.

Dangers lurk around every corner. From winter working to the roll out of Universal Credit - plans need to be in place and well communicated so everyone involved with the organisation understands they have a role to play.

For our 2018 Resilience Clinics, HQN is teaming up with specialist risk management company Commercial Initiatives to deliver practical advice on how to deliver a better programme for your staff, residents and other stakeholders.

09:30 Registration and refreshments

10:00 How the system works in a housing environment
Mark Boulton, FIRM Director, DNV GL

10:45 Refreshments and networking

11:00 Risk management practical exercise: managing risk in a housing stock environment
Mark Boulton, FIRM Director, DNV GL

11:45 Intro to business continuity: the importance of the business impact analysis
Mark Boulton, FIRM Director, DNV GL

12:30 Lunch

13:30 Business Continuity plan: writing made simple
David Leigh, ABCI, Managing Director, and Chris Ledsham, ABCI, Principle Consultant, Commercial Initiatives Ltd

14:00 Business continuity exercise: involving an incident in the housing stock
David Leigh, ABCI, Managing Director, and Chris Ledsham, ABCI, Principle Consultant, Commercial Initiatives Ltd

16:00 Close